



**SIR ARTHUR LEWIS COMMUNITY COLLEGE
ACADEMIC YEAR (2024/2025) – SEMESTER ONE
END OF SEMESTER EXAMINATION**

COURSE CODE : CRM 311
COURSE TITLE : Introduction to Security (Final)
LECTURER(S) : Dr. Leonard Johnny
DATE : **December 19, 2024**
TIME : **9 am**
DURATION : 2 hours & 15 minutes
STUDENT ID # : _____

GENERAL INFORMATION AND INSTRUCTIONS

- Students must sign **IN** and **OUT** on the examination class list.
- Write your ID number on the question paper.
- Circle the correct answer on the question paper.

INSTRUCTIONS

This paper is worth 55 marks and comprises one (1) section.

Section One: 40 multiple choice questions. Each question is worth 1 mark.

Section Two: 5 structured questions. Answer all 5 questions. Each question is worth 3 marks.

DO NOT TURN THIS PAGE UNTIL YOU ARE TOLD TO DO SO

Section One

Answer the questions by selecting the BEST answer from the choices given. Each question is worth 1mark

1. Which of the following shows the vital services that a security guard can provide?
 - A. They provide protection of facilities, assets, and people to clients
 - B. They provide services through means of intimidation with the physical environment
 - C. They provide services like a police force can including having police powers
 - D. They provide no service and are a waste of a client's resources

2. Why has there been an increased in the demand for security personnel?
 - A. Due to lack of security company choices
 - B. Due to people more concerned about their residential and commercial properties
 - C. Due to the growth of more security personnel and their services
 - D. None of the above

3. What job does a security personnel performs while he is on duty?
 - A. To conduct patrols and have a visual presence in the physical environment
 - B. To identify and prevent problems in the workplace, home, and community before they happen
 - C. To provide exemplary customer service to anyone
 - D. All of the above

4. Private security places a strong emphasis on the following:
 - A. Arrest and detain
 - B. Protect and Serve
 - C. Crime prevention and deterrence
 - D. None of the above

5. How can a security guard diffuse potential problems which includes an angry patron agitating?

- A. Responding well
- B. Recognizing cultural and psychological diversity
- C. Hold people to high standards
- D. All of the above

6. Which of the following are emergency situations which can occur to a security guard while working on site?

- A. Small fires
- B. Major disasters
- C. Hazards both natural or man-made
- D. All of the above

7. What is the difference between private investigators and security guards?

- A. They are more hands-on in deterring criminals from their site
- B. Their work consists primarily of conducting investigations in order to provide information
- C. Their work consists primarily of conducting interrogations in order to provide information
- D. Their work consists primarily of conducting surveillance just because they can

8. In terms of “workplace violence,” security guards can be exposed to:

- A. Angry customers and clients
- B. Harassment and threats
- C. Suspicious packages
- D. All of the above

9. Which one of the following displays the three things that a security guard protects?
- A. People, property, money
 - B. People, information, items,
 - C. Property, information, money
 - D. People, property, information
10. The job(s) which forms part of the private security industry is _____.
- A. Private investigator
 - B. Loss-prevention
 - C. A and B
 - D. Criminal Investigator
11. One of the primary duties of loss prevention would be to _____ .
- A. Prevent shoplifting
 - B. Arrest and prosecute
 - C. Deter crime with the presence
 - D. All of the above
12. An example of a Fixed Post would be a security guard _____.
- A. Working at the front desk
 - B. Going on foot patrol
 - C. Performing mobile patrol in the underground parking garage
 - D. All of the above
13. A security guard must:
- A. Be courteous and friendly
 - B. Be calm and composed at all times
 - C. Exercise restraint
 - D. All of the above

14. While working as a security guard on private property, on whose authority are you enforcing the rules on the site?

- A. Federal and Provincial Law
- B. Local police forces
- C. Trespass to Property Act
- D. As an agent of the owner of the company

15. Which of the following are examples of private security's work?

- A. Patrol
- B. Bodyguard
- C. Any service to prevent the loss of property through theft or sabotage in an industrial, residential, or retail environment
- D. All of the above

16. Which of the following terms should not be used for variation by security guards and persons who sell the services of private investigators or security guards?

- A. Officers
- B. Police
- C. Law enforcement
- D. All of the above

17. Security guards who fail to maintain safety can be held civilly liable by the courts.

- A. True
- B. False
- C. Unknown
- D. Situational

18. Why should a security guard check all equipment before beginning his/her shift?
- A. To see if it works
 - B. To see if there is any damage so it can be reported
 - C. To see if anything is missing or not accounted for
 - D. All of the above
19. What should you be aware of when using your sense of hearing while performing security work?
- A. Loud voices which could indicate fighting, yelling, etc.
 - B. Alarms such as a fire alarm or a car alarm
 - C. Sounds of machines and tools not consistent with the physical environment
 - D. All of the above
20. What is the purpose of security to conduct patrols?
- A. To detect criminal or unauthorized activity
 - B. To respond to emergencies
 - C. To act as compensatory measures during system outages
 - D. All of the above
21. What should a security guard NOT do when at a crime scene?
- A. Securing the area
 - B. Noting and recording everything
 - C. Smoking a cigarette
 - D. None of the above
22. Most private security officers spend the majority of their time doing _____.
- A. None enforcement and non-police functions.
 - B. Law enforcement and police functions
 - C. Both A and B
 - D. None of the above

23. The most elaborate security system in ancient times was _____.
- A. The Great Wall of China
 - B. Natural caves high on cliffs
 - C. Lake dwelling
 - D. None of the above
24. Private detectives and investigators offer all these services, EXCEPT _____.
- A. Celebrity protection;
 - B. Pre-employment verification
 - C. Individual background profiles.
 - D. Murder investigation
25. Private detectives and investigators often specialize and work as _____ .
- A. Legal investigators
 - B. Corporate investigators
 - C. Financial investigators
 - D. All of the above
26. Top positions in the private security industry include the following, EXCEPT:
- A. Loss prevention specialists
 - B. Security directors
 - C. Risk managers
 - D. Security guards
27. States which regulate the private investigative business require:
- A. The licensing of individuals
 - B. Partnerships and corporations providing private
 - C. Contract investigative services,
 - D. All of the above

28. Requirements to obtain a private investigator's license in the US include:
- A. US. citizenship
 - B. A clean criminal record
 - C. Training and/or work experience as a police officer
 - D. All of the above
29. The following are the primary roles of a security director's EXCEPT:
- A. Administrator
 - B. Manager
 - C. Loss prevention specialist
 - D. Security trainer
30. The lights used to provide adequate lighting on the perimeter includes all of the following EXCEPT:
- A. Floodlights
 - B. Streetlights
 - C. Searchlights
 - D. Fluorescent lights
31. One of the earliest and most articulate advocates of crime prevention is _____.
- A. Henry Fielding
 - B. Herman Johnson
 - C. Henry Peters
 - D. None of the above
32. Since the passage of the _____ in 1970, the security function has gradually expanded to include specific safety responsibilities.
- A. Occupational Safety and Health Act
 - B. Occupational Safety and Health Administration
 - C. Computer Forensic Certified Examiner
 - D. The ASIS Certified Protection Professional program

33. The Certified Protection Professional (CPP) program gives special recognition to those security practitioners who _____.

- A. Have met certain prescribed standards of performance and professional protection knowledge and conduct.
- B. Have demonstrated a high level of competency by improving the practices of security management.
- C. Both A and B
- D. None of the above

34. Private security officers convey a good image of their employer when they:

- A. Promote good public relations
- B. Investigating criminal activities
- C. Always speaking to clients
- D. Come to work on time

35. A security director's primary roles include _____ .

- A. Administrator
- B. Manager
- C. Loss prevention specialist
- D. All of the above

36. To increase job performance, security directors should provide security personnel with:

- A. A job description
- B. Training
- C. The necessary equipment
- D. All of the above

37. Police officers often view private security employees as:

- A. Poorly trained and paid individuals
- B. Who are “wannabe” cops but cannot make the grade
- C. A and B
- D. None of the above

38. Private security officers do not have the authority to do the following, EXCEPT:

- A. Invade another’s person’s privacy
- B. Electronically Eavesdrop or trespass
- C. Wear a uniform or badge which resembles that of a police officer
- D. Safeguarding their employers’ life and property

39. In the USA private security officers outnumber public law enforcement officers by _____ nationally.

- A. 5 to 1
- B. 3 To 1
- C. 6 to 1
- D. 10 to 1

40. Which one of these statements is NOT true about private security?

- A. It is a nonprofit enterprise
- B. Serving specific private clients
- C. To prevent crime, protect assets and reduce losses
- D. To regulate noncriminal conduct which is not under the authority of public police

Section Two – (15 Marks)

This section contains five structured questions. Answer all five questions.

Each question worth 3 marks.

1. Name the three factors of Risk Analysis. (3 marks)
2. List three of the basic differences which exist between public and private security. (3 marks)
3. Name three actions for which security officers are most frequently sued for. (3 marks)
4. What are the 3 elements of the fire triangle necessary for burning? (3 marks)
5. What is the name of three crimes which are of concern to private security? (3 marks)

END OF EXAM